

# Client Information

Solana's Client Information module provides a centralized, extensive, client data-tracking repository specific to the needs of intellectual/developmental disability industry. With Client Information software your staff can readily access the information about the individuals they serve when needed. Staff no longer have to search through paper files. With essential information always at their fingertips, you can ensure staff have the knowledge they need to provide the best care possible to your most important assets - the individuals you serve.

Client Information gives you a place to record and track the information about the individuals in your care including demographical information (race, religion, height, weight, personal characteristics, etc.), contact information, agency staff (case manager, service coordinator, nursing, social worker, QMRP, etc.) personal contacts and guardianship information. Store private insurance, Medicare/Medicaid, funding source and income source information. Know exactly where an individual is placed including the program, county served, department, site and more. Quickly look up an individuals medications, medical providers, allergies and diagnoses. Access visitation restrictions and guidelines and consensual information such as audio/visual consent, power of attorney, DNR orders, etc.

Record the various outings your clients attend including the date, a description of the event, the location and other relevant notes. Track an individuals possessions, including the item's description, brand, cost, color, serial/model number, acquisition date, etc. Don't see a place to store an essential piece of information you need to record? Solana can customize Client Information

The screenshot displays the Solana Client Information software interface. At the top, there are input fields for Code (BROWGEOR), First Name (Georgia), Middle Name (Anne), and Last Name (Brown), with an Active checkbox. Below this is a navigation menu with options like Data Entry, Translations, Notes, Documents, and DataPlus Sync. The main content area is divided into several sections: Personal Information, Agency Information, and ProviderPro Integration. The Personal Information section includes fields for Nickname (Georgia), Sex (Female), SSN (456-78-9007), Date of Birth (03/12/2010), Date of Death, Age (7.53), and Marital Status (Single). The Agency Information section includes Intake Date (06/03/2014), Discharge Date, Years Served (330), Medicare Number, Medicaid Number (567889), and V3 Cost Center. The ProviderPro Integration section has checkboxes for Use In Client Banking (checked) and Do Not Allocate Interest (unchecked), along with a Banking Group dropdown (WEST - West Region) and a Use In Billing/Day Services checkbox (checked). There is also a photo of a young girl with a flower in her mouth.

to meet your needs or provide the tools for you to do it on your own with our Structure Designer and Form Designer.

Add on Program Planning and/or Behavior Planning to ease the task of creating, communicating, and documenting trending behaviors and associated skills development and/or behavior plans. Create electronic behavior and client life goal plans. Take advantage of successful plans from the past without recreating the same plan over and over for the same or similar client needs. Record the results of plan delivery and electronically assess the success of the plan in order to make decisions for the future. Electronically distribute plans, progress notes, documentation sheets and monthly, quarterly, and annual assessments and recommendations to the appropriate staff.

Client Information integrates with Time Tracking, Billing, Incident Tracking, Client Banking, Day Services and Staff Scheduling.

## Key Benefits

- ✓ Reduce admin costs with centralized access to essential information about the individuals in your care.
- ✓ Ensure HIPPA compliance with security setting to allow staff access to only the individuals and information they need.

**Solana**  
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